THE UNIVERSITY OF BRITISH COLUMBIA
Curriculum Vitae for Faculty Members

Date: March 26, 2018   **Initials**:

1.   **SURNAME:**   **BENBASAT**   **FIRST NAME**:**IZAK**

2.   **DEPARTMENT/SCHOOL:**   **MANAGEMENT INFORMATION SYSTEMS**

3.   **FACULTY**:   **SAUDER SCHOOL BUSINESS**

4.   **PRESENT RANK**:   **SAUDER DISTINGUISHED PROFESSOR**
          OF INFORMATION SYSTEMS EMERITUS

5.   **POST-SECONDARY EDUCATION**

University or Institution	Degree	Subject Area	Dates
Robert College (Istanbul, Turkey)	B.A.	Business Administration (Marketing)	1969
University of Minnesota	M.S.	Management Information Systems	1971
University of Minnesota	Ph.D.	Management Information Systems (major Quantitative Analysis (minor)	1974

Special Professional Qualifications

6.   **EMPLOYMENT RECORD**

(a)   Prior to coming to UBC

University, Company or Organization	Rank or Title	Dates
University of Minnesota, Department of Management Science	Teaching Associate	1973-1974
University of Minnesota, Department of Management Science	Research Assistant	1972-1973
University of Minnesota, Department of Management Science	Teaching Assistant	1972-1973
University of Minnesota	Programmer	1972
University of Minnesota, Department of Management Science	Teaching Associate	1971-1972

University of Minnesota, Continuing Education Program in Management Information Systems	Teaching Assistant	1971-1972
University of Minnesota, Management Information Systems Research Centre	Research Assistant	1971
University of Minnesota, Management Information Systems Research Centre	Research Assistant	1970-1971

(b)   At UBC

Rank or Title	Dates
Sauder Distinguished Professor of Information Systems Emeritus	January 2017
Sauder Distinguished Professor of Information Systems	January 2015-Decemeber 2017
CANADA Research Chair	January 2001-2014
Professor	July 1986
Associate Professor	July 1981
Assistant Professor	July 1974

(c)   Date of granting of tenure at U.B.C.: July 1979

7.   LEAVES OF ABSENCE

University, Company or Organization at which Leave was taken	Type of Leave	Dates
University of British Columbia	Sabbatical Leave	July-December 2014
University of British Columbia	Sabbatical Leave	2009-2010
University of British Columbia	Sabbatical Leave	2002-2003
University of British Columbia	Sabbatical Leave	1995-1996
University of British Columbia	Sabbatical Leave	1988-1989
Harvard University	Unpaid Leave	1985-1986

University of Minnesota	Sabbatical Leave	1979-1980

8. **TEACHING**

(a)   *Areas of special interest and accomplishments*

Electronic commerce, Managerial and Organizational Uses of Information Technologies, Human-Computer Interaction, Empirical Research Methods in Information Systems

(b)   *Courses Taught at UBC (since 1990)*

Session	Course Number	Scheduled Hours	Class Size	Hours Taught			
				Lectures	Tutorials	Labs	Other
1990	C336	2hrs/week	35	26			
1990	C634	3hrs/week	7	39			
1990	C637	3hrs/week	12	13			
1991	C533	3hrs/week	18	78			
1991	C634	3hrs/week	7	39			
1992	C533	3hrs/week	28	39			
1992	C634	3hrs/week	4	39			
1992	C636	1.5hrs/wk	20				workshop
1993	C533	3hrs/week	28	39			
1993	C634	3hrs/week	6	39			
1993	C635	3hrs/week	22	18			
1994	C533	3hrs/week	28	39			
1994	C590	3hrs/week	13	19			
1994	C634	3hrs/week	3	39			
1995	C533	3hrs/week	24	39			

Session	Course Number	Scheduled Hours	Class Size	Hours Taught			
				Lectures	Tutorials	Labs	Other
1995	C634	3hrs/week	4	39			
1995	C590	3hrs/week	6	19			
1996-99	Assoc. Dean						
2000	C634	3hrs/week	7	39			
2001	C336	3hrs/week	30	39			
2001	C635	1.5hrs/week	10	20			
2002	C634	3hrs/week	10	39			
2002	C336	3hrs/week	30	39			
2003	Sabbatical						
2004	C634	3hr/w		39			
2004	C635	1.5hr/w		20			
2005	C634	3hr/w		39			
2006	C634	3hr/w		39			
2007	C634	3hr/w		39			
2008	C634	3hr/w		39			
2009	C634	3hr/w		39			
2009	BAIT 480	1.5 hr/w					
2009-10	Sabbatical Leave						

(c)   Graduate Students Supervised

Student Name	Program Type	Year		Principal Supervisor	Co-Supervisor(s)
		Start	**Finish**		
Ph.D. Students					
Todd, Peter	Ph.D	1984	1988	Izak Benbasat	

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Student Name	Program Type	Year		Principal Supervisor	Co-Supervisor(s)
Moore, Gary	Ph.D	1984	1989	Izak Benbasat	
Tan, Joseph	Ph.D	1982	1989	Izak Benbasat	
Reich, Blaize Horner	Ph.D	1988	1992	Izak Benbasat	
Dhaliwal, Jasbir Singh	Ph.D	1986	1993	Izak Benbasat	
Bergeron, Marielle	Ph.D	1991	1994	Albert Dexter	Izak Benbasat
Lim, Lai-Huat	Ph.D	1990	1995	Izak Benbasat	
Mao, Jiye	Ph.D	1989	1995	Izak Benbasat	
Shachar, Amos	Ph.D	1991	1996	Izak Benbasat	
Siau, Keng-Leng	Ph.D.	1992	1996	Yair Wand	Izak Benbasat
Kai, Lim	Ph.D.	1991	1996	Izak Benbasat	
Hebert, Marilynne	Ph.D.	1990	1996	Arminee Kazanjian	Izak Benbasat
Nah, Fui-Hoon	Ph.D.	1992	1997	Izak Benbasat	
Smythe, Errol	Ph.D.	1993	withdrew	Izak Benbasat	
Gemino, Andrew	Ph.D.	1994	1999	Yair Wand	Izak Benbasat
Iacovou, Charles	Ph.D.	1993	1999	Albert Dexter	Izak Benbasat
Nakatsu, Robbie	Ph.D	1993	2001	Izak Benbasat	
Bassellier, Genevieve	Ph.D	1995	2003	Izak Benbasat	
Kumar, Nanda	Ph.D	1997	2003	Izak Benbasat	
Sherrie Yi Xiao	Ph.D	1997	2003	Izak Benbasat	
Zhenhui, Jiang	Ph.D	1999	2004	Izak Benbasat	
Zhu, Lei	Ph.D.	2004	Withdrew	Izak Benbasat	
Centefelli, Ron	Ph.D.	2000	2004	Izak Benbasat	
Kim, Dongmin	Ph.D	2000	2005	Izak Benbasat	
Wang, Weiquan	Ph.D.	2000	2005	Izak Benbasat	

Student Name	Program Type	Year		Principal Supervisor	Co-Supervisor(s)
Lee, Young E.	Ph.D.	2001	2007	Izak Benbasat	
Qiu, Lingyun	Ph.D.	2002	2006	Izak Benbasat	
Nevo, Dorit	Ph.D.	1999	2003	Yair Wand	Izak Benbasat
Glover, Steven	Ph.D	2004	2008	Izak Benbasat	Andrew Burton Jones
Dashti, Ali E.	Ph.D	2003	2010	Izak Benbasat	Andrew Burton Jones
Xiao, Bo	Ph.D	2003	2010	Izak Benbasat	Andrew Burton Jones
Tan, C.W.	Ph.D.	2004	2011	Izak Benbasat	Ron Cenfetelli
Al-Natour, Sameh	Ph.D	2005	2012	Izak Benbasat	Ron Cenfetelli
Guvence, Cagri	Ph.D.	2006	Withdrew in 2010	Izak Benbasat	Ron Cenfetelli
Xu, David	Ph.D.	2007	2011	Izak Benbasat	Ron Cenfetelli
Camille Grange	Ph.D.	2007	2014	Izak Benbasat	
Burcu Bulgurcu	Ph.D.	2008	2012	Hasan Cavusoglu	Izak Benbasat
Kim, Tae Hun	Ph.D.	2010	Moved to another doctoral program in 2013	Izak Benbasat	Ron Cenfetelli
Kim, Hongki	Ph.D.	2011		Izak Benbasat	Ron Cenfetelli
Aleem, Usman	Ph.D.	2012	2015	Hasan Cavusoglu	Izak Benbasat
Amiri, Amin	Ph.D.	2013		Hasan Cavusoglu	Izak Benbasat
Papania, Daniel	Ph.D.	2012		Ron Cenfetelli	Izak Benbasat
Shmueli, Lior	Ph.D.	2014		Izak Benbasat	Ron Cenfetelli
Matta, Moksh	Ph.D.	2015		Hasan Cavusoglu	Izak Benbasat
Tangwaragorn, Pattharin	Ph.D.	2015		Ron Cenfetelli	Izak Benbasat

M.Sc. Students

Student Name	Program Type	Year		Principal Supervisor	Co-Supervisor(s)
Robert W. Mantha	M.Sc.	1976	1978		Izak Benbasat & Albert Dexter
Paul M. Masulis	M.Sc.	1976	1978		Izak Benbasat & Albert Dexter
Chan, Christine	M.Sc.	1986	1988	Izak Benbasat	

Student Name	Program Type	Year		Principal Supervisor	Co-Supervisor(s)
Reich, Blaize Horner	M.Sc.	1986	1988	Izak Benbasat	
Lee, Robert	M.Sc.	1985	1992	Izak Benbasat	
Chan (Puller), Yvonne	M.Sc.	1992	1994	Izak Benbasat	
Hartung, Sharon	M.Sc.	1994	1996	Izak Benbasat	
Mehra, Gaurav	M.Sc.	1997	1999	Carson Woo & Izak Benbasat	
Lee, Wilson	M.Sc.	2000	2001	Izak Benbasat	
Qiu, Lingyun	M.Sc.	2001	2002	Izak Benbasat	
Kong, Andrew	M.Sc.	2000	2001	Izak Benbasat	
Cheung, Vincent	M.Sc.	2000	2002	Izak Benbasat	
Zhao, Xiaosong	M.Sc.	2000	2003	Izak Benbasat	
Zhu, Lei	M.Sc	2002	2003	Izak Benbasat	
Liao, Jiawei	M.Sc	2001	2003	Jai Yeol Son	Izak Benbasat
Tu, Lingling	M.Sc	2002	2004	Jai Yeol Son	Izak Benbasat
Zhang, Yali	M.Sc	2002	2004	Jai Yeol Son	Izak Benbasat
Tang, Rong	M.Sc	2002	2004	Jai Yeol Son	Izak Benbasat
Glover, Steven	M.Sc.	2003	Transfer to PhD in 2004		
Al Natour, Sameh	M.Sc	2004	2005	Izak Benbasat	Ron Cenfetelli

Student Name	Program Type	Year		Principal Supervisor	Co-Supervisor(s)
Guvence, Cagri	M.Sc.	2005	Transfer to PhD in 2006		
David Xu	M.Sc	2006	Transfer to PhD in 2007	Izak Benbasat	
Burcu Bulgurcu	M.Sc.	2006	2008	Hasan Cavusoglu	Izak Benbasat
Eruani Zainuddin	M.Sc.	2006	2008	Izak Benbasat	
Huang, Shan	M.Sc.	2010	2012	Izak Benbasat	Andrew Burton Jones
Aleem, Usman	M.Sc.	2010	Transfer to PhD in 2012	Hasan Cavusoglu	Izak Benbasat
Yu, Tian	M.Sc.	2010	2012	Izak Benbasat	Ron Cenfetelli
Xu, Christine	M.Sc.	2011	2013	Izak Benbasat	Hasan Cavusoglu
Li, Carol	M.Sc.	2013	2015	Hasan Cavusoglu	Izak Benbasat

(d)   Continuing Education Activities
- International Programs, Faculty of Commerce UBC, Guangdong Executives Program (1999, 2000, 2002, 2003)
- International Programs, Faculty of Commerce UBC, Singapore Management University Program (2001-2013)
- International Programs, Faculty of Commerce UBC, Hong Kong University of Science and Technology Program (2013)

- International Programs, Faculty of Commerce UBC, Shanghai Telecommunications Program, (2002)

(e)   Visiting Lecturer (indicate university/organization and dates)

- Visiting Professor, City University, Hong Kong, September 27-October 26, 2002.
- Shaw Visiting Professor, National University of Singapore, School of Computing, Department of Information Systems, August-November 2000.
- Cycle & Carriage Visiting Professor, National University of Singapore, June 25 - July 15, 1995.
- Hooker Distinguished Visiting Professor, McMaster University, Ontario, March 24-30, 1996.
- Visiting Professor, ESADE, Barcelona, Spain, June 2-10, 1997.
- Visiting Professor, City University, Hong Kong, November 3-14, 1997.
- Hooker Distinguished Visiting Professor, McMaster University, Ontario, October 21-22, 2013.

- Otto Monsted Guest Professor, Copenhagen Business School, August 15-November 15, 2015

(f) External Examiner for Doctoral Theses

- Shirley Gregor, Department of Commerce, University of Queensland, 1996.
- Anne M. Lavack, Faculty of Commerce, UBC, 1997.
- Kori Inkpen, Computer Science Department, UBC, 1997.
- Jim Boritz, Computer Science Department, UBC, 1998.
- Andrea Bunt, Computer Science Department, UBC, 2007.
- Heidi Lam, Computer Science Department, UBC, 2008.
- Peter J. Reynolds, Australian School of Business, University of New South Wales, 2010.
- Miranda Kajtazi, Linnaeus University, Sweden, 2013.
- Shadi Shuraida, HEC, Universite de Montreal, 2013.
- Jessica Elaine Bushey, School of Information and Library Science, UBC, March 2016.
- Kira Franziska Schabram, Sauder School of Business, UBC, April 2016.

(g) External Examiner

- National University of Singapore, Department of Information Systems, Member of International Review Committee (2001-2004)
- National University of Singapore University Research Committee (URC) Evaluation Panel for the Humanities (October 2000)
- National University of Singapore, Department of Information Systems, External Examiner, 1998-2000.

9.   **SCHOLARLY AND PROFESSIONAL ACTIVITIES**

(a)   Areas of special interest and accomplishments

- Web interface design for electronic-commerce
- The effects of decision aids on strategy selection and decision effectiveness.
- Measuring Information Technology Competence in Line managers
- Measuring Business Competence in IT personnel
- Analysis of the human/computer interaction
- Evaluation of graphical information systems.
- Information Systems Management
- Design of Explanations for Expert Systems
- Alignment of IT and Business Strategies

(b)   Research or equivalent grants (indicate under COMP whether grants were obtained competitively (C) or non-competitively (NC))

Granting Agency	Subject	COMP	$	Year	Principal Investigator	Co-Investigator(s)

UBC Humanities & Social Sciences Grants		C		1983-95	Izak Benbasat	
SSHRC Research Grant	Investigation of Graphics and Color Enhanced Information Presentation	C	$34,000	1983-84	Izak Benbasat	
NSERC	Investigation of Decision Support System Use	C	$11,000	1983-84	Izak Benbasat	
SSHRC	The Stage Hypothesis: A Longitudinal Study	C	$23,500	1984-85	Izak Benbasat	A.S. Dexter & R.C. Goldstein
NSERC	Investigation of Decision Support System Use	C	$21,000 ($42K total)	1985-87	Izak Benbasat	
SSHRC	Evaluating Alternative Methods of Interacting with Computer Systems in the Office Environment	C	$40,870	1986-87	Izak Benbasat	
NSERC	Knowledge Acquisition for Expert Systems Development	C	$66K total	1987-90	Izak Benbasat	
SSHRC	"Impact of Computer-Based Support on the Process of Decision Making from the Perspective of a Cost-Benefit Theory of Cognition"	C	$20,000 ($40K total)	1989-91	Izak Benbasat	Peter Todd
NSERC	Improving Managerial and Professional Productivity Through Enhanced Human-Computer Communication	C	$24,000 ($72K total)	1989-91	Izak Benbasat	
NSERC - Equipment Grant	Improving Managerial and Professional Productivity Through Enhanced Human-Computer Communication	C	$15,300	1990	Izak Benbasat	
SSHRC	Empirical Studies in the Evaluation and Implementation of Group Decision Support Systems	C	$48,500 total	1991-94	Chino Rao	Izak Benbasat
SSHRC Strategic Grant	Study of Electronic Data Interface and its Impact on Canada's Global Competitiveness	C	$45,500	1991-92	Albert Dexter	Izak Benbasat, B. Nault & Clive Wrigley
SSHRC Strategic Grant	Continuation of Above	C	$64,000 total	1993-95	Albert Dexter	Izak Benbasat, B. Nault & Clive Wrigley

SSHRC	Designing the Face of a Graphical Interface	C	$45,200 total	1992-95	Joseph Tan	Izak Benbasat
NSERC	Improving Managerial and Professional Productivity Through Enhanced Human-Computer Communication	C	$48,000 total	1993-95	Izak Benbasat	
NHRDP	Health Graphics: A Research Program to Develop a Decision Making Task Taxonomy and to Evaluate the Effectiveness of Various Visual Representatives of Hospital Financial Reports	C	$26,491	1994-95	Joseph Tan	Izak Benbasat & R. Madrow
SSHRC	The Influence of Decision Support System Use on Problem Solving Strategies	C	$65,000 total	1994-97	Izak Benbasat	Peter Todd
NSERC	Improving Industrial Productivity Through Enhanced Human-Computer Communication	C	$100,800 total	1995-99	Izak Benbasat	
NSERC Equipment Grant	Improving Industrial Productivity Through Enhanced Human-Computer Communication	C	$15,785	1996	Izak Benbasat	
SSHRC	Measuring IT Competence in Line Managers	C	$54,000 total	1996-99	Blaize Reich	Izak Benbasat
SSHRC	Measuring IT and Business Competencies for Successful IS Deployment	C	$64,000 total	1998-2001	Izak Benbasat	Blaize Reich
NSERC	Improving Industrial Productivity Through Enhanced Human-Computer Communication	C	$139,000 total	1999-2003	Izak Benbasat	
SSHRC	Design of Web Interfaces	C	$120,450 total	2001-2004	Izak Benbasat	
Hong Kong Research Grants Council	Building Trust in the Digital Economy: Perception Management on the Internet	C	HK$330,500 total	2001-2004	Kai Lim	CL Sia, Matthew Lee, Izak Benbasat
NSERC	Intelligent Agents for Electronic Commerce	C	$292,500 total	2003-2008	Izak Benbasat	
SSHRC	Business-to-Business Electronic Marketplaces	C	$70,636 total	2003-2006	Jai-Yeol Son	Izak Benbasat
Hampton Funds (UBC)	Inhibitors of IT-Mediated Customer Service	C	$20,500 total	2003-2004	Izak Benbasat	
SSHRC	Improving communications between customers and companies for E-Commerce	C	$142,000 total	2004-2007	Izak Benbasat	

UBC HSS large Grant	Mobile Commerce Agents	C	$9,900 total	2004	Izak Benbasat	
UBC HSS large Grant	Risk Measurement in E-Commerce	C	$6,800 total	2005	Izak Benbasat	
SSHRC	Antecedents & Consequences of IT Security Investments	C	$72,000 total	2006-2009	Hasan Cavusoglu	Izak Benbasat
SSHRC	Consumer Risk Reduction in Electronic Commerce	C	$92,000 total	2007-2010	Izak Benbasat	
SSHRC	Using Information Security Awareness to Manage the Human Aspects of Information Security	C	$98,500 total	2008-2011	Hasan Cavusoglu	Izak Benbasat
NSERC	Recommendation Agents for Electronic Commerce	C	$40,000 total	2008-2009	Izak Benbasat	
NSERC	Recommendation Agents for Electronic Commerce	C	$217,250 total	2009-2014	Izak Benbasat	
Singapore Academic Research Council	An Investigation of Collaborative Online shopping	C	750,020 Singapore $	2009-2012	Zhenhui Jiang	Izak Benbasat (collaborator)
SSHRC	The Properties, Design, and Adoption of Social Shopping Information Technologies	C	$109,985 total	2010-2013	Izak Benbasat	
Canadian Foundation for Innovation (CFI) Leaders Opportunity Fund	Research Laboratory for Information Systems Analysis, Design, and Use	C	$20,764.50 per year	2009-2013	Andrew Burton-Jones	Izak Benbasat
SSHRC	Investigating the Adoption and Effects of Information-use Transparency Tools for Alleviating Privacy Concerns in Online Social Networks	C	$126,050 total	2013-2016	Izak Benbasat	Ron Cenfetelli
SSHRC	Innovating with IT: the role of IT competence for business users, managers, and founders	C	$164,646 total	2015-2020	Genevieve Bassellier	Izak Benbasat
NSERC	Evaluating the Interfaces and Interactions between Decision Makers and Decision Support and Information Systems in Electronic Business to Improve Decision Maker Effectiveness	C	$170,000	2016-2021	Izak Benbasat	
SSHRC	Understanding Board's Involvement in IT Governance: Theory and Evidence	C	$110,000	2016-2019	Hasan Cavusoglu	Izak Benbasat

d)   *Invited Presentations*

Management Information Systems Research Center Seminar Series, University of Minnesota, 1979-80:
   a)   The Impact of Organizational Maturity on Information System Skill Needs
   b)   Individual Differences in the Use of Decision Support Aids
   c)   An Experimental Study of the Human/Computer Interface

Doctoral Consortium, Invited Faculty, First International Conference in Information Systems, Philadelphia, Pennsylvania, December 1980.

"Research in Management Information Systems: A Laboratory Experimentation Approach," Computers and Information Systems Colloquium, Graduate School of Management, U.C.L.A., June 11, 1981.

"Research in Management Information Systems," Seminar on Decision Making and Decision Support Systems, sponsored by the TIMS (The Institute of Management Sciences) College on Information Systems and TIMS College on Organization, Houston, Texas, October 11, 1981.

Doctoral Consortium, Invited Faculty, presented "Experimental Research in Management Information Systems." Second International Conference on Information Systems, Boston, MA, December 6, 1981.

"A Structured Approach to Designing Human/Computer Dialogues," Graduate School of Business, Indiana University, April 19, 1982.

Doctoral Consortium in Accounting for Canadian Ph.D Students, Invited Faculty, presented "Behavioral Research in Management Information Systems," Queen's University, Kingston, Ontario, June 4-5, 1982.

Doctoral Consortium, Chairperson, Third International Conference on Information Systems, Ann Arbor, Michigan, December 10-12, 1982.

Research Workshop, Co-organizer and Presenter, "Laboratory Studies in Management Information Systems," Social Sciences and Humanities Research Council of Canada/ASAC Workshop in Management Information Systems, Queen's University, Kingston, May 1983.

"Methodologies For Conducting Research in Managerial Support Systems," Information Services Research Colloquium, Graduate School of Business Administration, Harvard University, July 10-13, 1983.

"Experimental Investigation of Color-Enhanced and Graphical Information Systems," University of Minnesota and Indiana University, June 1984.

"An Experimental Investigation of Color-Enhanced and Graphical Information Presentation," American Accounting Association Doctoral Consortium, Tahoe City, California, August 1985.

"An Experimental Investigation of Color-Enhanced and Graphical Information Presentation under Varying Time Constraints," McGill University, November 1985.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation: An Integration of the Findings." Weatherhead School of Management, Case Western Reserve University, December 1985.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation: An Integration of the Findings," Seminar for Graphics Researchers sponsored by the Institute for Research on

the Management of Information Systems, Graduate School of Business, Indiana University, December 1985.

Program Committee, 7th International Conference on Information Systems University of North Carolina, May 1986.

"Research in Management Information Systems," American Association of Collegiate Schools of Business, Institute for Information Systems, Minneapolis, Minnesota, July 1986.

"State of the Art Research in MIS," Decision Sciences Institute of America, National Conference, Doctoral Consortium, Honolulu, Hawaii, November, 1986.

Invited Faculty, Chairperson, "MIS Researchers' Workshop Panel," Decision Sciences Institute of America, National Conference, Honolulu, Hawaii, November 1986.

"Panel on Ph.D. Programs in Information Systems," 7th International Conference on Information Systems, December 1986, San Diego, CA.

"Panel on Human Factors in Information Systems," 7th International Conference on Information Systems, December 1986, San Diego, CA.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation," University of California, Irvine, February 1987.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation," Georgia State University, Atlanta, March 1987.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation," University of Alberta, Edmonton, March 1987.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation," University of Texas, Austin, April 1987.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation: An Integration of the Findings," School of Management, Boston University, February 1986.

"An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation: An Integration of the Findings," University of Michigan, April 1986.

"Research in Decision Support and Expert Systems: An Examination of Empirical Research to Date and Emerging Topics," Eleventh Arthur Young Professors' Roundtable, Ohio State University, Columbus, November 12-14, 1987.

"An Evaluation of Empirical Research in Managerial Support Technologies: Decision Support Systems, Group Decision Support Systems, and Expert Systems," Ohio State University, Columbus, March 1988.

"An Evaluation of Empirical Research in Managerial Support Technologies: Decision Support Systems, Group Decision Support Systems, and Expert Systems," Indiana University, Bloomington, March 1988.

"An Evaluation of Empirical Research in Managerial Support Technologies: Decision Support Systems, Group Decision Support Systems, and Expert Systems," University of Minnesota, Minneapolis, March 1988.

"An Evaluation of Empirical Research in Managerial Support Technologies: Decision Support Systems,

Group Decision Support Systems, and Expert Systems," HEC, Montreal, March 1988.

"An Evaluation of Empirical Research in Managerial Support Technologies: Decision Support Systems, Group Decision Support Systems and Expert Systems," University of California, LA, May 1988.

"A Framework for the Validation of Knowledge Acquisition," Information Systems and Computer Science Department, National University of Singapore, January 1989.

"An Evaluation of Empirical Research in Managerial Support Technologies: Decision Support Systems, Group Decision Support Systems, and Expert Systems," Information Systems and Computer Science Department, National University of Singapore, January 1989.

"The Use of Customer-Oriented Strategic Systems for Competitive Advantage in Canada," National Computer Board, Republic of Singapore, January 1989.

"An Evaluation of Empirical Research in Managerial Support Technologies," Concordia University, Montreal, March 1989.

"Graphics Experiments," University of Houston, Texas, April 1989.

"A Review of the State of the Art Research in Management Information Systems," Administrative Sciences Association of Canada Annual Conference, Montreal, Quebec, June 1989.

"Experimental Research in Management Information Systems," American Association of Collegiate Schools of Business, Advanced Faculty Development Institute in Information Systems, University of Baltimore, August 1990.

"MIS Journal Editors' Panel," Decision Sciences Institute Annual Conference, San Diego, CA, November, 1990.

"MIS Journal Editor's Panel," 11th International Conference on Information Systems, Doctoral Consortium, Copenhagen, Denmark, December 1990.

"Adoption of Information Technologies: A Diffusion of Innovations Perspective," University of Dayton, Ohio, March 1991.

"Impact of Computer Based Decision Aids on Decision Making Strategies," Faculty of Management, University of Calgary, April 1991.

Invited Faculty, Doctoral and Junior Faculty Consortium in Management Information Systems, Administrative Sciences Association of Canada Annual Conference, Niagara Falls, Ontario, June 1991.

"Empirical Research in Managerial Support Systems: Review and Assessment," NATO Advanced Study Institute on Recent Developments in Decision Support Systems, Lucca, Italy, June 1991.

"Adoption of Information Technologies by End-Users," Faculty of Business, University of Alberta, October 1991.

"Adoption of Information Technologies by End-Users," School of Management, University of Manitoba, December 1992.

"Publishing in MIS," 15th International Conference on Information Systems, Doctoral Consortium, Vancouver Island, Canada, December 13, 1994.

"Use of Explanations in Knowledge-Based Systems," Center for Integrated Computer Systems Research, University of British Columbia, January 1995.

"Use of Explanations in Knowledge-Based Systems," University of Washington, Seattle, March 3, 1995.

"Use of Explanations in Knowledge-Based Systems," Claremont Graduate School, April 25, 1995.

"Use of Explanations in Knowledge-Based Systems," University of California, Los Angeles, Graduate School of Management, April 27, 1995.

Keynote Speaker, "Research in MIS", 2nd Pacific Asia Conference on Information Systems, Singapore, June 1995.

"An Empirical Study of Mental Models and Computer System Learning," joint seminar of Department of Decision Sciences and Department of Information Systems and Computer Science, National University of Singapore, July 12, 1995.

"The Debiasing Role of Group Support Systems: An Experimental Investigation of the Representativeness Bias," Department of Decision Sciences, National University of Singapore, July 6, 1995.

"Establishing Social Linkage Between Business and Information Technology Objectives," Centre of Management of Technology and School of Postgraduate Management Studies, Distinguished Technology Management Speaker Series, National University of Singapore, July 13, 1995.

"OC and IS Research Strategies", Panel Member, Academy of Management Annual Meeting, Vancouver, B.C., August 1995.

"Ph.D. Forum, Panel Member, Association for Information Systems Conference, Pittsburgh, PA, August 1995.

"Determinants and Consequences of the Use of Explanations in Knowledge-Based Systems", Graduate School of Industrial Administration, Carnegie-Mellon University, Pittsburgh, PA, August 28, 1995.

"Determinants and Consequences of the Use of Explanations in Knowledge-Based Systems", HEC, University of Montreal, October 19, 1995.

"Diversity in Information Systems Research", Department of Information Systems and Department of Computer Science Joint Seminar, University of Melbourne, March 5, 1996.

"Determinants and Consequences of the Use of Explanations in Knowledge-Based Systems", Department of Information Systems, University of Melbourne, March 6, 1996.

"Determinants and Consequences of the Use of Explanations in Knowledge-Based Systems", Department of Information Systems, Faculty of Commerce and Economics, School of Information Systems, University of New South Wales, March 12, 1996.

"Determinants and Consequences of the Use of Explanations in Knowledge-Based Systems", DeGroot School of Business, McMaster University, Ontario, March 26, 1996.

"Commerce on the Internet: Miracle or Mirage", DeGroot School of Business, McMaster University, Ontario, March 28, 1996.

Keynote Speaker, "Rethinking Diversity in MIS Research", Information Systems Division, Administrative Sciences Association of Canada Annual Conference, Montreal, PQ, May 1996.

Invited Faculty, Doctoral Consortium, Information Systems Division, Administrative Sciences Association of Canada Annual Conference, Montreal, PO, May 1996.

Invited Speaker, "Commerce on the Internet", Shad Valley Program, University of British Columbia, July 18, 1996.

Invited Speaker, "Commerce on the Internet", MBA Professional Development Program, University of British Columbia, June 1996.

Invited Faculty, Doctoral Consortium, New Zealand Conference on Information Systems, North Palmerston, October 29, 1996.

Keynote Speaker, "Empirical Research in Information Systems: Relevance to Practice and the   Practice of Relevance", New Zealand Conference on Information Systems, North Palmerston, October 30, 1996.

Invited Speaker, "An Empirical Study of Computer System Learning: A Comparison of Self-Discovery and Co-Discovery Methods", University of Auckland, November 1, 1996.

Invited Speaker, "An Empirical Study of Computer System Learning: A Comparison of Self-Discovery and Co-Discovery Methods", Purdue University, February 17, 1997.

Invited Speaker, "An Empirical Study of Computer System Learning: A Comparison of Self-Discovery and Co-Discovery Methods", Indiana University, February 19, 1997.

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Invited Speaker, "An Empirical Study of Computer System Learning: A Comparison of Self-Discovery and Co-Discovery Methods", Virginia Tech University, February 21, 1997.

Keynote Speaker, "Experimental Research in Information Modeling", *Workshop on Evaluation of Modelling Methods in Systems Analysis and Design*, CAISE Conference, Barcelona, June 1997.

Invited Speaker, "An Empirical Study of Computer System Learning: A Comparison of Self-Discovery and Co-Discovery Methods", City University, Hong Kong, November 1997.

Invited Speaker, "" Consequences of the Contextualized to the Use of Explanations in Knowledge-Based   Systems ", City University, Hong Kong, November 1997.

Invited Speaker, "Integrating Diffusion of Innovations and Theory of Reasoned Action Models to Predict Utilization of Information Technology by End-Users", ", City University, Hong Kong, November 1997.

Invited Speaker, "Debiasing the Availability Bias Using Group Support Systems, City University, Hong Kong", November 1997.

Invited Speaker, "The effect of Multimedia on the Perception of Ambiguity and Usefulness of Information", University of Arizona, March 24, 1998.

Invited Speaker, "The effect of Multimedia on the Perception of Ambiguity and Usefulness of Information", Michigan State University, April 24, 1998.

Invited Speaker, "How to be a Big Scientist", Doctoral Consortium, International Conference in Information Systems, Helsinki, Finland, December 1998.

Invited Speaker, "New Journal Editor's Panel", International Conference in Information Systems, Helsinki, Finland, December 1998.

Invited Speaker, "Influence of Cognitive Effort and Decision support on Strategy Selection", Notre Dame University, March 26, 1999.

Invited Speaker, "Influence of Cognitive Effort and Decision support on Strategy Selection", Case Western Reserve University, March 29, 1999.

Invited Speaker, "Adoption of Electronic Data Interchange Systems", Michigan State University, September 17, 1999.

Invited Speaker, "Influence of Cognitive Effort and Decision support on Strategy Selection", Duke University, Fuqua School of Business, September 30, 1999.

Invited Speaker, "Adoption of Electronic Data Interchange Systems", University of Maryland, November 1, 1999.

Invited Speaker, "Influence of Cognitive Effort and Decision Support on Strategy Selection School of Business, University of Cincinnati, February 9, 2000.

Invited Speaker, "Influence of Cognitive Effort and Decision Support on Strategy Selection", School of Business, University of Utah, February 28, 2000.

Invited Speaker, "Influence of Cognitive Effort and Decision Support on Strategy Selection", Carlson School of Business, University of Minnesota, April 14, 2000.

Invited Speaker, "Adoption of Electronic Data Interchange Systems", University of Singapore, Department of Information Systems, September 2000.

Invited Speaker (with G. Basellier), "Measuring IT Competence in Business Managers", University of Singapore, Department of Information Systems, October 2000.

Invited Speaker, "Adoption of Electronic Data Interchange Systems", Nanyang Technological University, Department of Information Systems, Singapore, November 2000.

Invited Speaker, "Web Interfaces for E-Businesses", University of Singapore, Department of Information Systems, November 2000.

Invited Speaker, "Adoption of Electronic Data Interchange Systems", University of Kentucky, Lexington, January 2001.

Invited Speaker, "Adoption of Electronic Data Interchange Systems", University of California, Los Angeles, March 22, 2001.

Invited Faculty, Doctoral Consortium, Administrative Sciences Association of Canada Annual Conference, London, Ontario, May 2001.

Invited Speaker, "Adoption of Electronic Data Interchange Systems", Yonsei University, Seoul, Korea, June 19, 2001.

Invited Speaker, "Business to Consumer Electronic Commerce", Yonsei University, Seoul, Korea, June 18, 2001.

Invited Faculty, Doctoral Consortium, Pacific Asia Conference on Information Systems, Seoul Korea, June 20, 2001.

Invited Speaker, "Publishing Strategies in Information Systems" Doctoral Consortium, Pacific Asia Conference on Information Systems, Seoul Korea, June 20, 2001.

Keynote Speaker, "Diversity in MIS Research Revisited: The Missing IT Link", Pacific Asia Conference on Information Systems, Seoul, Korea, June 21, 2001.

Invited Speaker, "Question-Answer Session with Journal Editor", Pacific Asia Conference on Information Systems, Seoul Korea, June 22, 2001.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", National University of Singapore, Department of Information Systems, August 14, 2001.

Invited Keynote Speaker, "Diversity in MIS Research Revisited: The Missing IT Link", Doctoral Consortium, International Conference on Information Systems, New Orleans, December, 2001.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", McGill University, February 22, 2002.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", PACIFIC HCI Workshop, UBC, March 2002.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", Washington State University, April 26, 2002.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", University of Alberta, May 3, 2002.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", Florida International University, May 10, 2002.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", National SunYat Sen University, Taiwan, September 2002.

Invited Speaker, "Impact of Virtual Control on Perceived Diagnosticity and Flow in E-Commerce ", City University, Hong Kong, October 2002.

Invited Speaker, "A Program of Research on Human-Computer Communication in Electronic Commerce" IESE Business School, University of Navarra, Barcelona, Spain, December 9, 2002.

Invited Speaker, "The Identity Crisis within the IS Discipline: Searching for the Elusive Information Technology Construct " IESE Business School, University of Navarra, Barcelona, Spain, December 9, 2002.

Invited Speaker, "A Program of Research on Human-Computer Communication in Electronic Commerce" Open University of Catalunya, Barcelona, Spain, December 19, 2002.

Invited Speaker, "A Program of Research on Human-Computer Communication in Electronic Commerce" INSEAD Business School, Fontainbleau, France, December 20, 2002.

Invited Speaker, "The Effects of Internalization and Familiarity on Trust in and Adoption of Recommendation Agents" University of Texas, San Antonio, April 30, 2003.

Invited Speaker, "The Effects of Internalization and Familiarity on Trust in and Adoption of Recommendation Agents" University of Texas, Austin, May 1, 2003.

Invited Speaker, "The Effects of Internalization and Familiarity on Trust in and Adoption of Recommendation Agents" University of Oklahoma, May 2, 2003.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" HEC, Montreal, October 21, 2003.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" Georgia State University, Atlanta, November 7, 2003.

Invited Speaker, "A Program Of Studies To Improve User-Technology Communications In Electronic Business", KOC University, Istanbul, February 23, 2004.

Keynote Speaker, "Can we talk: Challenges in the e-commerce environment", Colloquium organized by ISM Department, School of Business Administration, Wayne State University, Detroit, April 26, 2004.

Invited Speaker, "A Program Of Studies To Improve User-Technology Communications In Electronic Business", Wayne State University, Detroit, April 27, 2004.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" Queen's University, April 30, 2004.

Invited Speaker, "A Program Of Studies To Improve User-Technology Communications In Electronic Business", Memorial University, Newfoundland, May 4, 2004.

Invited Speaker, "A Program Of Studies To Improve User-Technology Communications In Electronic Business", National University of Singapore, Department of Information Systems, June 2004.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" National University of Singapore, Department of Information Systems, June 2004.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" University of Wisconsin, Milwaukee, April 14, 2005.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents", York University, April 21, 2005.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" Michigan State University, East Lansing, April 14, 2005.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" University of California, Riverside, November 3, 2005.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" Arizona State University, November 4, 2005.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" Information School, University of Washington, November 8, 2005.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" McGill University, November 25, 2005.

Invited Speaker, "A Program Of Studies To Improve User-Technology Communications In Electronic Business", Human-computer interaction group, Computer Science Department, UBC, 30 August 2006.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents" University of Southern California, September 28, 2006.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents", Baruch College, City University of New York, November 2, 2006.

Invited Speaker, "Impact of explanations on trust in and adoption of online recommendation agents", Business School, University of Washington, April 20, 2007.

Invited Keynote Speaker, "Publishing MIS Research", Doctoral Consortium, International Conference on Information Systems, Montreal, December, 2007.

Invited Keynote Speaker, "Publishing MIS Research", Korea University Symposium in Information Systems, Korea University Business School, Seoul, July 1, 2008.

Invited Keynote Speaker, "Designing Social Interfaces to Product Recommendation Agents in Electronic Commerce", Korea University Symposium in Information Systems, Korea University Business School, Seoul, July 1, 2008.

Invited Keynote Speaker, "Publishing MIS Research", 2008 Pacific Asia Conference on Information Systems Doctoral Consortium, Suzhou, China, July 3-7, 2008.

Invited Speaker, "Designing Social Interfaces to Product Recommendation Agents in Electronic Commerce", City University of Hong Kong, Department of Information Systems, July 1, 2008.

Invited Speaker, ""Publishing MIS Research", ISOneWorld Conference, Las Vegas, April 16, 2009.

Invited Speaker, "A Program of Studies to Improve User-Technology Communications In Electronic Business" HEC, Montreal, May 29, 2009.

Invited Speaker, ""Publishing MIS Research", European Mediterranean Conference on Information Systems, Izmir, Turkey, July 13-14, 2009.

Invited Speaker/Panellist, "Research Working Sessions", 14th Annual Ph.D. Project Information Systems Doctoral Students Association, San Francisco, CA, August 6-9, 2009.

Invited Speaker/Panellist, "Information Systems Research in Canada" National Forum on Management, HEC, Montreal, September 30, 2009.

Invited Speaker, "Future Directions in HCI Research that Matter" 8th Pre-ICIS Workshop on HCI in MIS 2009, Phoenix, AZ, December 14, 2009.

Invited Speaker, "A Program of Studies to Improve User-Technology Communications In Electronic Business" UBC Okanagan, January 29, 2010.

Invited Speaker, "A Program of Studies to Improve User-Technology Communications In Electronic Business" Conf IRM Conference, Jamaica, 16 May, 2010.

Invited Speaker, ""Publishing MIS Research", Doctoral Consortium, European Conference on Information Systems, Pretoria, South Africa, 4 June 2010.

Invited Speaker, "Publishing MIS Research", Doctoral Consortium, Americas Conference on Information Systems, Lima, Peru, 12 August, 2010.

Invited Speaker, LEO Award Winners' Panel, Americas Conference on Information Systems, Lima, Peru, 12 August, 2010.

Invited Speaker, "A Program of Studies to Improve User-Technology Communications In Electronic Commerce" Department of Management Information Systems, Bogazici University, Istanbul, November 22, 2012.

Invited Speaker, ``E-Services Research`` Pre ICIS DIGIT Workshop, December 16, 2012, Orlando, Florida.

Invited Speaker/Panellist " Crowdsourcing and its Future Directions", 46th Hawaii International Conference on System Sciences, January 7, 2013, Maui, HI.

Invited Speaker/Panellist, "Values, Human Identity and Technology: An Interdisciplinary Discussion" Hosted by: The Media and Graphics Interdisciplinary Centre, the iSchool@UBC and Colloquium, February 6, 2013, Vancouver, Canada.

Invited Panellist, "150th Anniversary of Robert College Colloquium" Department of Management Information Systems, Bogazici University, Istanbul, June 22, 2013.

Invited Speaker, "A Program of Studies to Improve User-Technology Communications In Electronic Commerce", Linnaeus University, Sweden, September 18, 2013.

Invited Speaker, "Publishing MIS Research", Linnaeus University, Sweden, September 18, 2013.

Invited Speaker, "A Program of Studies to Improve User-Technology Communications In Electronic Commerce", Copenhagen Business School, September 24, 2013.

Invited Speaker, "Helping Customers Specify Their Needs in Online Buying with Product Recommendation Agents", Hooker Distinguished Visiting Professor Lecture, McMaster University, Ontario, October 21-22, 2013.

Invited Speaker, "Enhancing the Value of Electronic Commerce for Consumers: Lessons Learned from Research on Customer-Company Communications on the Internet", Hooker Distinguished Visiting Professor Lecture, McMaster University, Ontario, October 21-22, 2013.

Invited Speaker, "HCI Research in B2C Electronic Commerce", HCI@UBC Colloquium, University of British Columbia, December 11, 2013.

Invited Speaker, "A Program of Research to Improve User-Technology Communications In Electronic Commerce", McGill University, Sweden, March 28, 2014.

Invited Speaker, "Human-Computer Interaction (HCI) Research in the Context of Business-to-consumer Ecommerce: Customer-technology-company communications on the Internet", Ryerson University, Ontario, March 31, 2014.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Carlson School of Management, University of Minnesota, Minneapolis, May 2, 2014.

Invited Faculty/Speaker, "Establishing Your Identity in the Academic Community", Doctoral Consortium, Americas Conference on Information Systems, Savannah, Georgia, August 7, 2014.

Invited Faculty/Speaker, "Strategies for Publishing MIS Research in Top Journals", MIS Camp (Junior Faculty Consortium), Americas Conference on Information Systems, Savannah, Georgia, August 7, 2014.

Invited Speaker, "Strategies for Publishing MIS Research in Top Journals", Department of Management Information Systems, Bogazici University, Istanbul, June 15, 2014.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Technische Universität München, October 20, 2014.

Invited Speaker, "Strategies for Publishing MIS Research in Top Journals", Technische Universität München, October 21, 2014.

Invited Speaker, "Preparing a Manuscript for Publication in a Top MIS Research Top Journal", Technische Universität München, October 23, 2014.

Invited Speaker, "Publishing in Top Research Journals (in Information Systems): Goals, Strategies & Advice", University of Hawaii, Honolulu, February 26, 2015.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", University of Hawaii, Honolulu, February 22, 2015.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Michigan State University, March 20, 2015.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Memorial University of Newfoundland, April 24, 2015.

Invited Speaker, "Publishing in Top Research Journals (in Information Systems): Goals, Strategies & Advice", Memorial University of Newfoundland, St. John's, April 25, 2015.

Invited Speaker and Panelist, "Privacy in an Era of Big Data", Workshop sponsored by the USA National Science Foundation and hosted by Temple University's Big Data Institute, Philadelphia, April 21-23, 2015.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Aalto University, Helsinki, Finland, October 15, 2015.

Invited Speaker, "Publishing in Top Research Journals (in Information Systems): Goals, Strategies & Advice", Aalto University, Helsinki, Finland, October 15, 2015.

Invited Speaker, "A Study of Information Privacy Failures and Recovery", Department of Management Information Systems, Bogazici University, Istanbul, October 22, 2015.

Invited Keynote Speaker, "A Program of Research on User-Information Technology-Company Communication in Electronic Commerce", 14th Workshop on E-Business, International Conference on Information Systems, Fort Worth, Texas, December 12, 2015.

Invited Panelist/Speaker, "Exploring the Frontiers of Information Systems Research", 25th Annual Workshop of the Special interest Group on Adoption and Diffusion of Information Technology", International Conference on Information Systems, Fort Worth, Texas, December 13, 2015.

Invited Speaker, "Publishing in Top Research Journals (in Information Systems): Goals, Strategies & Advice", HEC Montreal, April, 13, 2016.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Smith School of Business, Queen's University, April 15, 2016.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Erasmus University, Rotterdam, May 12, 2016.

Invited Speaker, "A Program of Research on User-Information Technology-Company Communication In Electronic Commerce", Faculty of Economic and Social Sciences, Universität Potsdam, Germany, June 6, 2016.
Invited Speaker, "Publishing in Top Research Journals (in Information Systems): Goals, Strategies & Advice", Faculty of Economic and Social Sciences, Universität Potsdam, Germany, June 7, 2016.

Invited Keynote Speaker, ""Critical Success Factors for Doctoral Students", Doctoral Consortium, Americas Conference on Information Systems, San Diego, August 12, 2016.

Invited Discussant, "Research Agenda for the Sharing Economy", Hawaii International Conference on System Sciences", Big Island, Hawaii, January 4-7, 2017.

Invited Panelist, "40 Years of MIS Research", Hawaii International Conference on System Sciences", Big Island, Hawaii, January 4-7, 2017.

(e)   *Other Presentations*

 Discussant, Third Knowledge Acquisition for Knowledge-Based Systems Workshop, sponsored by the American Association for Artificial Intelligence, Banff, Alberta, November 1988.

Discussant, Harvard Business School and the University of California, (Irvine), Workshop on Survey Research Methods in Information Systems, Irvine, California, February 1989.

Paper Presented, "An Evaluation of Research Comparing Knowledge Acquisition Methods for Knowledge Based Systems Development: Methodological and Measurement Issues," TIMS/ORSA National Meeting, Vancouver, B.C., May 1989.

Paper Presented, "Validation of Knowledge Acquisition: Methodology and Techniques," 3rd European Workshop on Knowledge Acquisition for Knowledge Based Systems, Paris, France, July 1989.

Presenter, "The Validation of Knowledge Acquisition: Methodology and Techniques," 3rd European Workshop on Knowledge Acquisition for Knowledge Based Systems, and J.G. Ganascia, Paris, France, July 1989.

Panel Member, "Tasks in IS Research," 14th International Conference on Information Systems, Orlando, Florida, December 1993.

Presenter, "The Use of an Expert Support System and its Explanation Facilities to Support Small Group Decision Making", Third European Conference on Information Systems, Athens, Greece, 1995.

Discussant, 16th International Conference on Information Systems, Amsterdam, December 10-13, 1995.

Presenter, "Integrating Diffusion of Innovations and Theory of Reasoned Action Models to Predict Utilization of Information Technology by End-Users", IFIP Working Group 8.6 Conference, Leangkollen, Norway, October 14, 1995.

Presenter, "Contextualized Access to Knowledge in Knowledge-Based Systems: A Process Tracing Case Study," European Conference on Information Systems, Cork, Ireland, June 1997.

Panel member, "Efficacy of IS Journals", International Conference in Information Systems, December 12, 1999, Charlotte, NC.

Panel member, Town Hall Meeting on the State of the IS Field, International Conference in Information Systems, December 12, 1999, Charlotte, NC.

Panel member, "Reviewing in IS", International Conference in Information Systems, December, 2001, New Orleans.

Panel Member, "Human-Computer Interaction Research in the MIS Discipline" Association for Information Systems Americas Conference, August 2002, Dallas.

Presenter, "Designing an electronic commerce interface: attention and product memory as elicited by web design", Pacific Asia Conference on Information Systems (PACIS), Tokyo, Japan, September 2002.

Panel Member, "Human-Computer Interaction Research: Industry-University Collaboration" SIG-HCI workshop, Association for Information systems, Seattle, Washington, December 2003.

Panel Member, "Institutional Trust in Information Systems Research" International Conference in Information Systems, Las Vegas, December 2005.

Panel member (invited panellist), "From Structural Interoperability to Semantic Interoperability to Applications Interoperability: Are There Any New Business Values Created by Web Technologies?" *Fourth Workshop on e-Business (WeB 2005),* Las Vegas, December 10, 2005.

Presenter, "Comparing e-government development process frameworks: towards an integrated direction for future research" Mediterranean Conference on Information Systems, Venice Italy, October 5-8, 2006.

Panel Member, "Product Understanding in E-Commerce" International Conference in Information Systems, Paris, France, December 2008.

Invited Participant, Neuro IS Workshop, Gmunden, Austria, September 22-24, 2009

Invited Panel Member, "NeuroIS: What are the Opportunities and Challenges of Using Brain Imaging in Information Systems", INFORMS, San Diego, October 11, 2009.

Invited Panelist, "Roundtable on Canada's Digital Economy", organized by Industry Canada and SSHRC, Nov 18 2009, Ottawa, Canada.

Presenter, Al-Natour, S., Benbasat, I. and Cenfetelli, R., "Trustworthy virtual advisors and enjoyable interactions: Designing for expressiveness and transparency" *Proceedings of the European Conference on Information Systems* (ECIS), Pretoria, South Africa, 8 June 2010.

Presenter, Dimoka, A., Pavlou, P., Benbasat, I and Qiu, L. "Application of Neuroimaging Methods in IS Research: An fMRI Study of Online Recommendation Agents", IRM Conference 2010, May 16-18, Montego Bay, Jamaica.

Presenter, Tan, C.W., Benbasat, I. and Cenfetelli, R., "Understanding the antecedents and consequences of e-government service quality: transactional frequency as a moderator of citizens' quality perceptions", *Proceedings of the European Conference on Information Systems* (ECIS), Pretoria, South Africa, 8 June 2010.

Presenter, Xiao, Bo and Benbasat, I., "The Asymmetric Effects of Trust and Distrust: An Empirical Examination in the Deception Detection Context", *Proceedings of the Ninth Pre-ICIS SIG-HCI Workshop 2010*, 31th International Conference on Information Systems (ICIS'10), December 12-15, St. Louis, Missouri, USA.

Panel member, "NeuroIS: Challenges and Solutions", International Conference in Information Systems, St. Louis, Missouri, December 13, 2010.

Panel Member, "IS History", Americas Conference on Information Systems (AMCIS), August 16, 2013, Chicago.

Panel Member, "IS Value", Americas Conference on Information Systems (AMCIS), August 17, 2013, Chicago.

(g)   *Conference Participation*

Planning Meeting, First International Conference on Information Systems, UCLA, May 1980.

Paper Presented, "Cognitive Styles Research and Managerial Information Use: Problems and Prospects," with R. Taylor, ORSA/TIMS National Meeting, Colorado Springs, November 1980.

Planning Meeting, Second International Conference on Information Systems, Gould Corporation, Chicago, Illinois, March 1981.

Planning Meeting, Third International Conference on Information Systems, Control Data Corporation, Bloomington, Minnesota, April 1981.

Planning Meeting, Fourth International Conference on Information Systems, Tucson, Arizona, April 1983.

Session Chairperson, Fourth International Conference on Information Systems, Houston, Texas, December 1983.

Invited Discussant, Fifth International Conference on Information Systems, Tucson, Arizona, November 1984.

Planning Meeting, Sixth International Conference on Information Systems, San Diego, California, April 1985.

Program Committee, CHI '86 Conference on Human Factors in Computing Systems, Xerox Palo Alto Research Labs, November 1985.

Session Chairperson, CHI 86 (Conference on Human Factors in Computing Systems). Boston, MA, April 1986.

Planning Meeting, 7th International Conference on Information Systems, Pittsburgh, PA, May 1986.

Session Chairperson, 8th International Conference on Information Systems, Pittsburgh, Pennsylvania, December 1987.

Planning Meeting, 9th International Conference on Information Systems, Boston, MA, May 1988.

Research Colloquium, Organizer and Presenter, "Laboratory Experiments in Information Systems Studies with a Focus on Individuals," Harvard Business School Colloquium on Experimental Methods in Information Systems Research, Vancouver, Canada, August 19-20, 1988.

Program Committee, 10th International Conference on Information Systems, Boston, MA, April 1989.

Executive Committee, 11th International Conference on Information Systems, New York, April 1990

Chair, Mini-Track on "Perspectives in Information Systems Research," 11th International Conference on Information Systems, Copenhagen, Denmark, December 1990.

Chair, "Learning from Theoretical Frames of Reference," IFIP WG8.2 Working Conference on "The Information Systems Research Arena for the 90s," Copenhagen, Denmark, December 1990.

Program Committee, Chair, 12th International Conference on Information Systems, Minneapolis, Minnesota, May 1991.

Executive Committee, 12th International Conference on Information Systems, Dallas, Texas, April 1991.

Chair, "End-User Information Technologies," Administrative Sciences Association of Canada Annual Conference, Information Systems Division, Niagara Falls, Ontario, 1991.

Program Chair, 12th International Conference on Information Systems, New York, December 16-18, 1991.

Executive and Planning Committee, 13th International Conference on Information Systems, Orlando, Florida, May 1992.

Session Chair, "Topics in Emerging Technologies," Hawaii International Conference on System Sciences, January 1993.

Conference Co-Chair, 15th International Conference on Information Systems, Vancouver, Canada, December 14-17, 1994.

Executive Committee, Association for Information Systems, Pittsburgh, PA, August 1995.

Executive Committee Co-Chair, 16th International Conference on Information Systems, Amsterdam, December 10-13, 1995.

Program Committee Member, 1996 Australasia Conference on Information Systems, Hobart, Tasmania, Australia.

Program Committee Member, 5th European Conference on Information Systems, Cork, Ireland,   June 1997.

Session Chair, International Conference on Information Systems, Cleveland, Ohio, December 1996.

Organizer and Chair, "Panel on Measurement Issues in Information Systems Research", Administrative Sciences Association of Canada Annual Conference, St. John's, Newfoundland,   May 1997.

Program Committee Member, 6th European Conference on Information Systems, Aix-En-Provence, France, June 1998.

Program Co-Chair, Association for Information Systems Americas Conference, Baltimore, Maryland August 1998.

Program Committee Member, 7th European Conference on Information Systems, Copenhagen, Denmark, June 1999.

Program Committee Member, 8th European Conference on Information Systems, Vienna. Austria, July 2000.

Conference Co-Chair, Gordon B. Davis Symposium, "The Future of the Information Systems Academic Discipline: Opportunities and Directions", Minneapolis, MN, May 13-14, 2005.

Program Co-Chair, "Mediterranean Conference on Information Systems", Venice, Italy, October 4-8,

2007.

Conference Co-Chair, Association for Information Systems Americas Conference (2008).

Doctoral Consortium Co-Chair, "Mediterranean Conference on Information Systems", Cyprus, September 3-5, 2011.

Panel Organizer and Chair, "HCI Research in Social Networks", SIG-HCI Workshop, International Conference on Information Systems, Milan, December 15, 2013.

Doctoral Consortium Co-Chair, Americas Conference on Information Systems (AMCIS), August 15, 2013, Chicago.

Session Chair, Human-Computer Interaction Track, European Conference on Information Systems (ECIS), Tel-Aviv, Israel, June 9-11, 2014.

Invited Counselor, 2014 Paper Development Workshop, European Conference on Information Systems (ECIS), Tel-Aviv, Israel, June 9-11, 2014.

Doctoral Consortium Faculty, Mediterranean Conference on Information Systems (MCIS), September 3, 2014, Verona, Italy.

Invited Faculty, Doctoral Consortium, Academy of Management OCIS Division, Vancouver, 7 August 2015.

Conference Co-Chair, European Conference on Information Systems (ECIS), Istanbul, June 12-15, 2016.

Junior Faculty Consortium Co-Chair, International Conference on Information Systems (ICIS), December 11, 2016, Dublin, Ireland.

Doctoral Consortium Faculty, Mediterranean Conference on Information Systems (MCIS), September 4, 2017, Genova, Italy.

Invited Faculty Mentor, Early Career Faculty Consortium, Americas Conference on Information Systems (AMCIS), August 10, 2017, Boston.

10.   **SERVICE TO THE UNIVERSITY**

(a) Memberships on committees, including offices held and dates

- Chair, UBC Canada Research Chairs Review Committee (2005-2006)
- Member, UBC Canada Research Chairs Review Committee (2001-2004; 2007-10)
- UBC Research Awards Committee (2003-5)
- Member UBC e-Strategy Advisory Council (2003-)
- Associate, Peter Wall Institute for Advanced Studies (2005-)
- Chair, Division of Management Information Systems, Sauder School of Business. (2004-5)
- Associate Dean, Faculty Development, Faculty of Commerce (July 1996-99)
- Associate Dean, Research, Faculty of Commerce (2001)
- UBC - Executive Committee for Research (1992-2005)
- Member, UBC Senate (1997-99)

- Member, Senate Curriculum Committee (1997-1999)
- Member, Senate Academic Appeal Committee (1997-99)
- Member, Senate Budget Committee (1999)
- UBC - Humanities and Social Sciences Grants Committee
- UBC - NSERC Equipment Committee (1994-95)
- UBC - NSERC International Fellowship Committee (1994-95)
- Department of Health Care and Epidemiology, Program Review Committee
- Faculty of Commerce Appointments, Promotion and Tenure Committee ("Tenure and Associate" Committee, and "Full Professor" Committee (1993-1995)
- Dean's Advisory Committee on Research
- Dean's Advisory Committee
- Faculty of Commerce MBA/M.Sc. and Ph.D. Committees
- Faculty of Commerce Computer Curriculum Committee
- Faculty of Commerce Professional Activities Committee.
- Director of Research, Faculty of Commerce (1990-93)
- Associate Member, Department of Health Care and Epidemiology (1993-)

11. SERVICE TO THE COMMUNITY

(a)   Memberships on scholarly societies, including offices held and dates

- Member – Association for Information Systems
- Member - The Institute of Management Sciences

(b)   Memberships on other societies, including offices held and dates

(c)   Memberships on scholarly committees, including offices held and dates

- MIS Dissertation Award Jury Member, International Center for Information Technologies, Doctoral Dissertation Award, Washington, D.C., March 1987.
- Member, Social Sciences and Humanities Research Council of Canada Research Grants Adjudication Committee 14 (Business Administration and Industrial Relations), Ottawa, March 1988.
- MIS Dissertation Award Jury Member, International Center for Information Technologies, Doctoral Dissertation Award, Washington, D.C., August 1988.
- Chair, Social Sciences and Humanities Research Council of Canada Research Grants Adjudication Committee 14 (Business Administration and Industrial Relations), Ottawa, March 1989.
- Member of CANADA Research Chair College of Reviewers (2000)
- Member, NSERC Reallocation Exercise 2000-2001, Industrial Engineering Steering Committee
- Member of Publications Committee, Association for Information Systems (2002-7).
- Member, CFI Canada Interdisciplinary Adjudication Committee (2003-4)
- Member, *Management Information Systems Quarterly* Policy Board (2004-2006);
- Chair, *Management Information Systems Quarterly* Policy Board (2007-)
- Member, Advisory Committee, Human-Computer Interaction Special Interest Group, Association for Information Systems (2004-2006)
- Member, *Management Information Systems Quarterly* Editor-in-Chief Selection Committee (2007)
- Advisory Board, Information and Communications Technology University Project (2010-).
- Royal Society of Canada Academy II - Division I - Nominations Committee (2009).
- Member, *Information Systems Research* Editor-in-Chief Selection Committee (2010)

- Association for Information Systems Distinguished Member Award Committee (2011-)
- INFORMS Information Systems Society "Distinguished Fellow Award" Selection Committee (2011, 2014-2015)

(d)   *Memberships on other committees, including offices held and dates*

- Member of Executive Committee, International Conference on Information Systems (1990-95), Co-chair of Executive Committee in 1994-95.
- Member of the Executive Committee, Association for Information Systems, 1995.
- Member of Information Management Research Centre (IMARC) International Advisory Board, Nanyang Technological University, Singapore (1991-)
- Member of Information Systems Advisory Committee, Hawaii International Conference on System Sciences, 1996 -2001.

(e)   *Editorships (list journal and dates)*

- Member of Editorial Board, *JOURNAL OF MANAGEMENT INFORMATION SYSTEMS* (1997 - 2017)
- Member of Editorial Board, *INFORMATION SYSTEMS JOURNAL*, (1997-)
- Senior Editor- *JOURNAL OF THE ASSOCIATION FOR INFORMATION SYSTEMS* (2002 - 2008).
- Special Issue Senior Editor, *MANAGEMENT INFORMATION SYSTEMS QUARTERLY*, Special Issue on Trust in Online Environments (with D. Gefen and P. Pavlou) (2008-10)
- Special Issue Senior Editor, *JOURNAL OF MANAGEMENT INFORMATION SYSTEMS*, Special Issue on Trust in Online Environments (2008) (with D. Gefen and P. Pavlou).
- Senior Editor Emeritus- *INFORMATION SYSTEMS RESEARCH* (2002-5)
- Special Issue Senior Editor, *JOURNAL OF THE ASSOCIATION FOR INFORMATION SYSTEMS*, Special Theme on Human-Computer Interaction in Management Information Systems (2007)(with P. Zhang and Dennis Galletta)
- Special Issue Senior Editor, *JOURNAL OF MANAGEMENT INFORMATION SYSTEMS*, Special Section on Human-Computer Interaction in Management Information Systems (Vol. 22, No. 3, 2005)(with P. Zhang and F. H. Nah)
- Special Issue Senior Editor, *JOURNAL OF THE ASSOCIATION FOR INFORMATION SYSTEMS*, Special Theme on Human-Computer Interaction in Management Information Systems (January/March 2004)(with S. Jarvenpaa and P. Zhang)
- Member of Editorial Board, *JOURNAL OF ELECTRONIC COMMERCE RESEARCH* (2003 -)
- Member of Advisory Board, *INTERNATIONAL JOURNAL OF INFORMATION SYSTEMS AND MANAGEMENT (2006-).*
- Member of Advisory Board – *e-SERVICE QUARTERLY (*1999-)
- Member of Advisory Board – *INFORMATION TECHNOLOGY AND MANAGEMENT (*1999-)
- Member of Advisory Board- *E-BUSINESS & E-COMMERCE ABSTRACTS* (2004-)
- Editor-in-Chief - *INFORMATION SYSTEMS RESEARCH* (1999-2002)
- Member of Advisory Board- *JOURNAL OF THE ASSOCIATION FOR INFORMATION SYSTEMS* (1999-2002)
- Member of Editorial Board - *ACCOUNTING, MANAGEMENT AND INFORMATION TECHNOLOGIES* (1990-2001)
- Member of Advisory Board - *INFORMATION SYSTEMS RESEARCH* (1990-1999)
- Member of Editorial Board, *MIS DISCOVERY*, (1995 -97).

- Senior Editor - *MANAGEMENT INFORMATION SYSTEMS QUARTERLY* (1994-97)
- Member of Editorial Board - *INTERNATIONAL JOURNAL OF MAN-MACHINE STUDIES* (1993- 95)
- Departmental Editor - *MANAGEMENT SCIENCE*, (Information Systems and Decision Support Systems Department) (1989-1994)
- Associate Editor - *MANAGEMENT INFORMATION SYSTEMS QUARTERLY* (1992-94)
- Senior Associate editor - *MANAGEMENT INFORMATION SYSTEMS QUARTERLY* - in charge of the theory and research section (1987-1990)
- Member of Editorial Board - *INFORMATION SYSTEMS RESEARCH* (A Journal of the Institute of Management Sciences) (1988-1990)
- Member of Editorial Board - *CANADIAN JOURNAL OF ADMINISTRATIVE SCIENCES* (1988-1989)
- Member of Review Board - *THE ACCOUNTING REVIEW*, Education Research Section (1985-(1989)
- Associate editor - *MANAGEMENT SCIENCE* (Information System and Decision Support Systems Department) (1985-89)
- Associate editor - *MANAGEMENT INFORMATION SYSTEMS QUARTERLY* for the theory and research section (1980-1985).
- Member of Editorial Board - *CONTEMPORARY ACCOUNTING RESEARCH* (1984-1986).

(f)   Reviewer (journal, agency, etc. including dates)

- Social Sciences and Humanities Research Council of Canada,
- Natural Sciences and Engineering Research Council of Canada,
- College of Reviewers, CANADA Research Chairs Program
- Hong Kong Research Grants Council
- CFI Canada Interdisciplinary Adjudication Committee (2003-4)

(g)   Consultant (indicate organization and dates)

*   Certified General Accountants Association of Canada, National Examiner and Lesson Note author.

12.   <u>AWARDS AND DISTINCTIONS</u>

ACADEMIC OR PROFESSIONAL AWARDS

(a)   Awards for Teaching (indicate name of award, awarding organizations, date)

- "Talking Stick" curriculum development award, UBC Faculty of Commerce, Honourable mention, (March 1980).
- UBC Killam Teaching Prize (The Certified General Accountants' Association of Canada (CGA) Master Teacher Award for Graduate Education) (March 1996).

(b)   Awards for Scholarship (indicate name of award, awarding organizations, date)

- Leave Fellowship and Research Grant, Social Sciences and Humanities Research Council of Canada, (1979-80).
- Research Fellowship, Eleventh Associates' Workshop in Business Research, The University of Western Ontario, 1981.

- Senior Research Award, Seagram (Samuel Bronfman Foundation), 1981.
- Marvin Bower Fellowship, Harvard University Graduate School of Business Administration, 1985-86.
- UBC Izaak Walton Killam Memorial Faculty Research Fellowship, 1988/89.
- *Management Information Systems Quarterly* Distinguished Scholar Award, 1993.
- UBC Killam Research Prize, 1998.
- CANFOR Professor of Management Information Systems, Faculty of Commerce, UBC (1990-2000).
- CANADA Research Chair in Information Technology Management (2001-2007; 2008-).
- Senior Research Excellence Prize, Sauder School of Business, UBC, 2003.
- Fellow, Royal Society of Canada (2005-)
- LEO Lifetime Achievement Award, Association for Information Systems (2007)
- Doctorat Honoris Causa, Université de Montréal (May 2009).
- INFORMS Information Systems Society Distinguished Fellow Award (2009)
- Globe & Mail, "Canada's Research Stars" (March 27, 2012) Listed second in Business School category
- Senior Research Excellence Prize, Sauder School of Business, UBC, 2015.

(c)   *Awards for Service (indicate name of award, awarding organizations, date)*
- Fellow, Association for Information Systems (2002)

(d)   *Other Awards*

13.   <u>OTHER RELEVANT INFORMATION</u> (Maximum One Page)

THE UNIVERSITY OF BRITISH COLUMBIA

Publications Record

SURNAME: BENBASAT   FIRST NAME: IZAK
                                     MIDDLE NAME(S):   Date: March 26, 2018

1.   REFEREED PUBLICATIONS

(a)   Journals

Schroeder, R. and I. Benbasat, "An Experimental Evaluation of the Relationship of Uncertainty in the Environment to Information Used by Decision Makers," *Decision Sciences,* Vol. 6, No. 3, July 1975, pp. 556-567.

Benbasat, I. and R. Schroeder, "An Experimental Investigation of Some MIS Design Variables," *Management Information Systems Quarterly*, Vol. 1, No. 1, March 1977, pp. 37-49.

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Benbasat, I. and A.S. Dexter, "A Program for Information Systems Education in Schools of Business," *INFOR*, Vol. 16, No. 3, October 1978, pp. 276-287.

Benbasat, I. and A.S. Dexter, "Value and Events Approaches to Accounting: An Experimental Evaluation," *The Accounting Review*, Vol. LIV, No. 4, October 1979, pp. 735-749.

Benbasat, I., A.S. Dexter and R.W. Mantha, "Impact of Organizational Maturity on Information System Skill Needs," *Management Information Systems Quarterly*, Vol. 4, No. 1, March 1980, pp. 21-34.

Benbasat, I. and I. Vessey, "Programmer and Analyst Time/Cost Estimation," *Management Information Systems Quarterly*, Vol. 4, No. 2, June 1980, pp. 31-44.

Benbasat, I., "Educational Tools to Teach Decision Support Systems Concepts," *Computers and Education*, Vol. 5, No. 1, 1981, pp. 45-52.

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Management Information Systems," *IEEE Transactions on Systems, Man, and Cybernetics*, Vol. SMC - 12, No. 4, July/August 1982, pp. 439-450.

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Montgomery, I. and I. Benbasat, "Cost/Benefit Analysis of Computer-Based Message Systems," *Management Information Systems Quarterly*, March 1983, pp. 1-14.

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Benbasat, I., F. Lim and P. Todd, "The User-Computer Interface in Systems Design," INFORMATICA, Vol. 1, No. 1, 1992, pp. 62-95.

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